

# Parent/Carer Survey Spring 2019

Monday, April 01, 2019

# 233

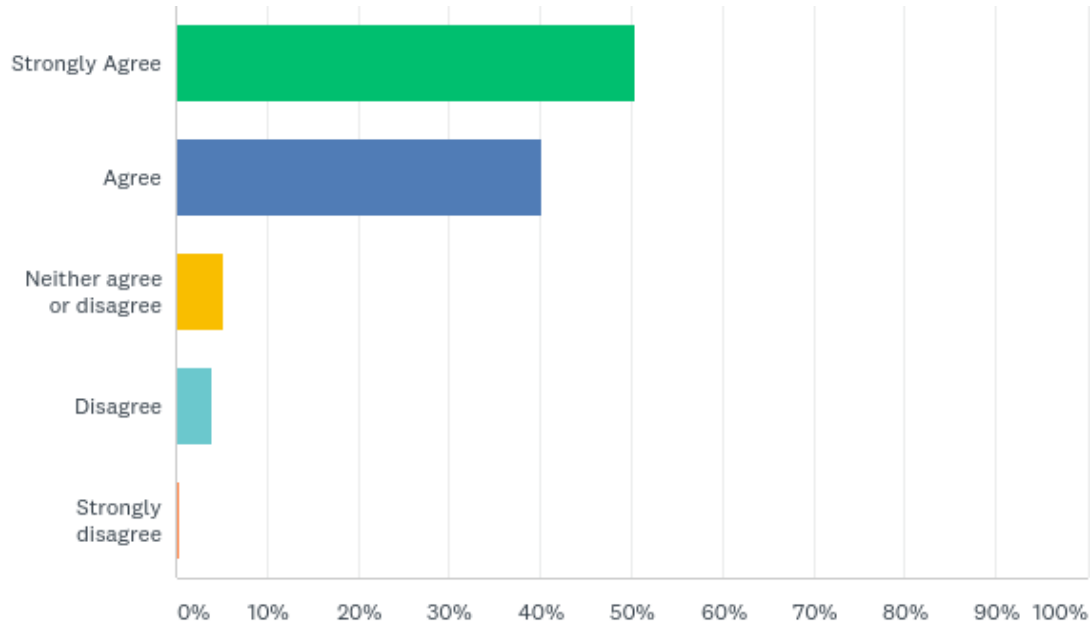
Total Responses

Date Created: Thursday, March 14, 2019

Complete Responses: 233

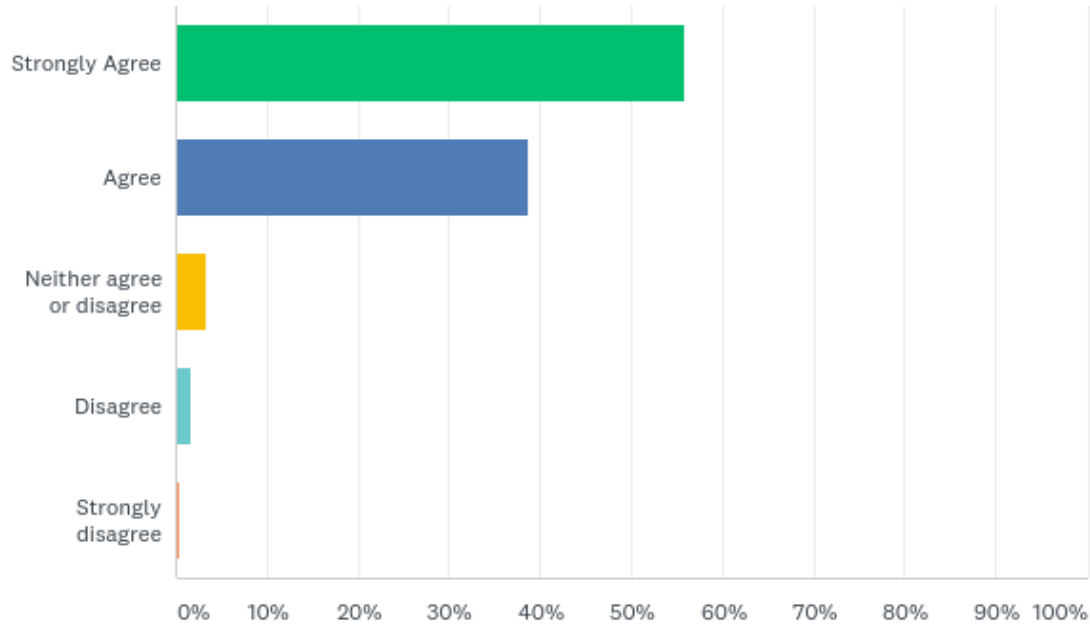
# Q1: My child is happy at Hermitage.

Answered: 232 Skipped: 1



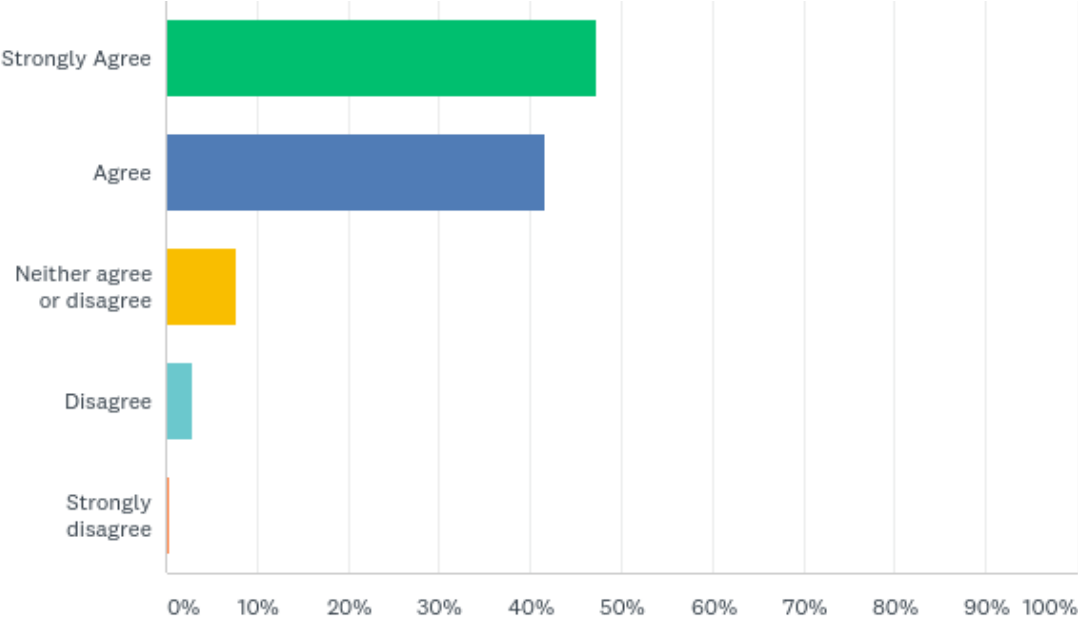
## Q2: My child feels safe at Hermitage.

Answered: 233 Skipped: 0



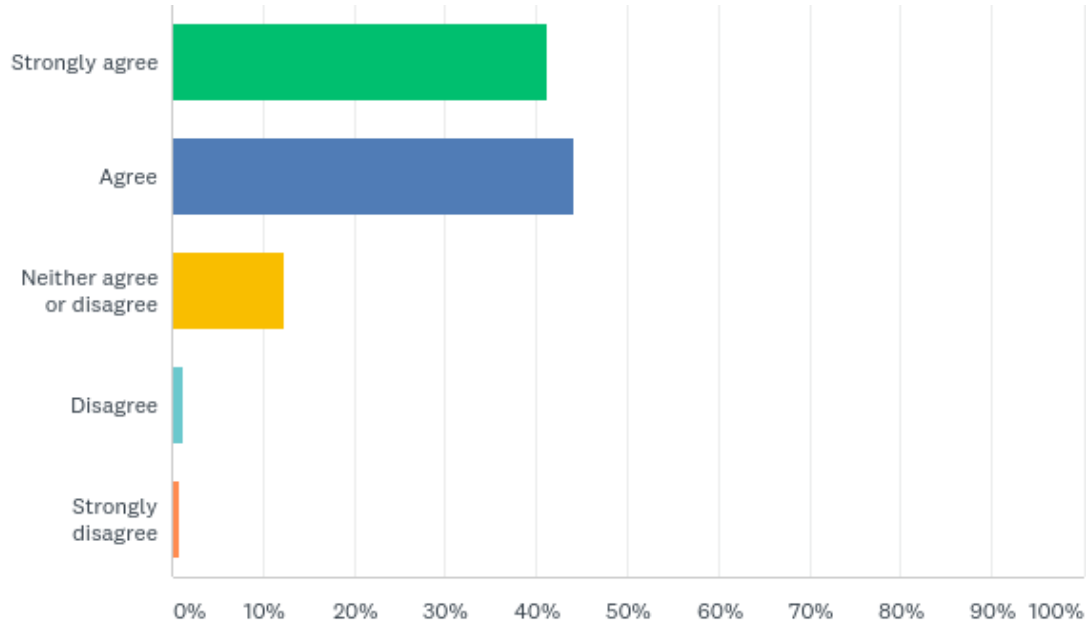
# Q3: My child makes good progress at Hermitage.

Answered: 233 Skipped: 0



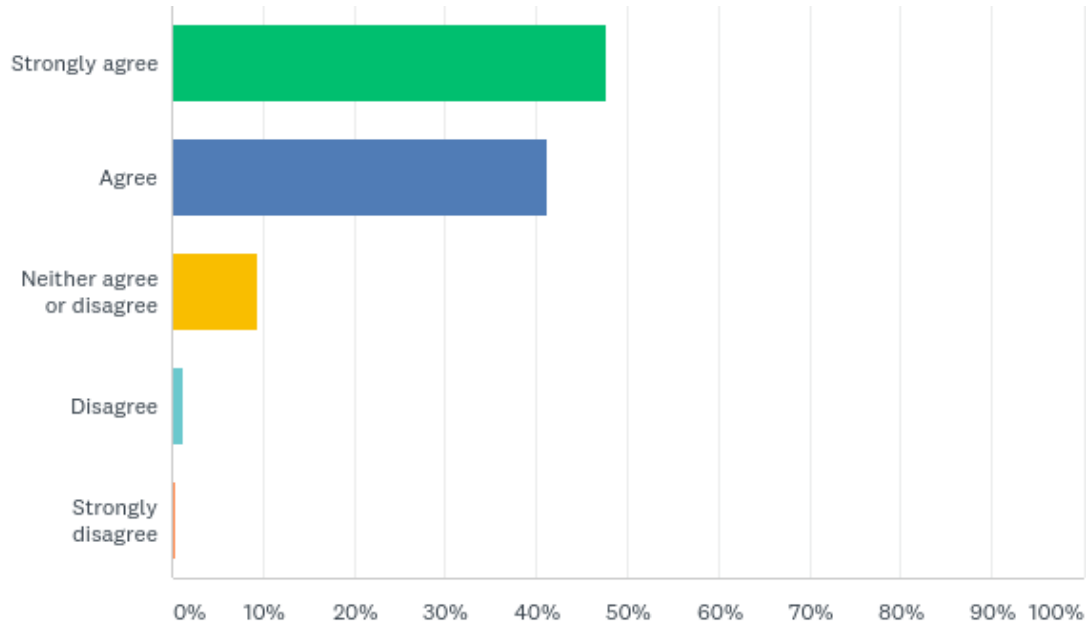
## Q4: My child is well looked after at Hermitage.

Answered: 233 Skipped: 0



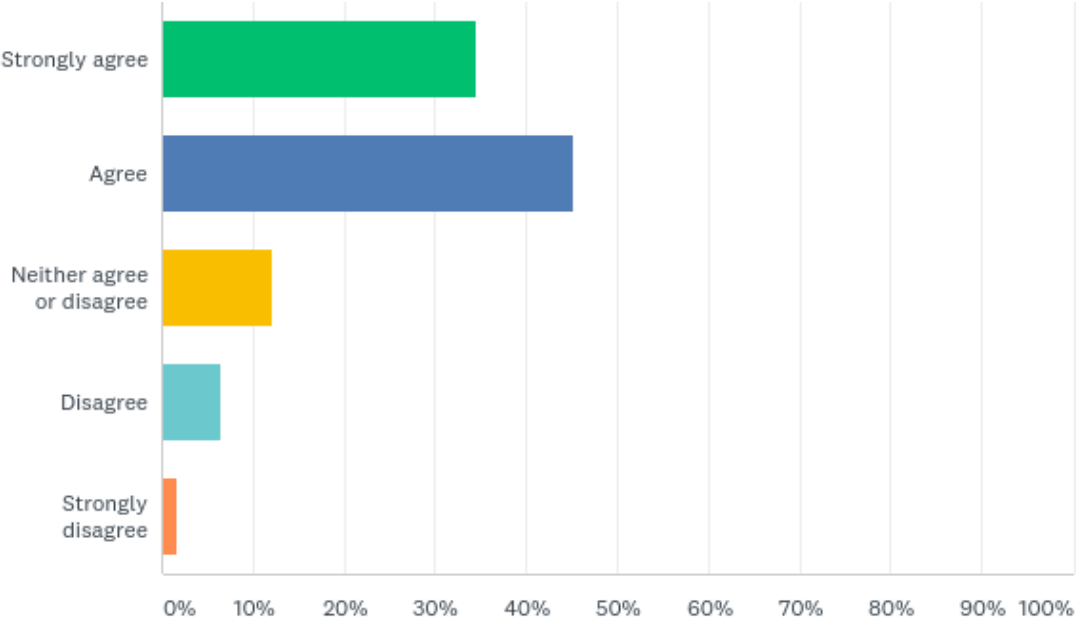
## Q5: My child is taught well at Hermitage.

Answered: 233 Skipped: 0



# Q6: My child receives appropriate homework for their age.

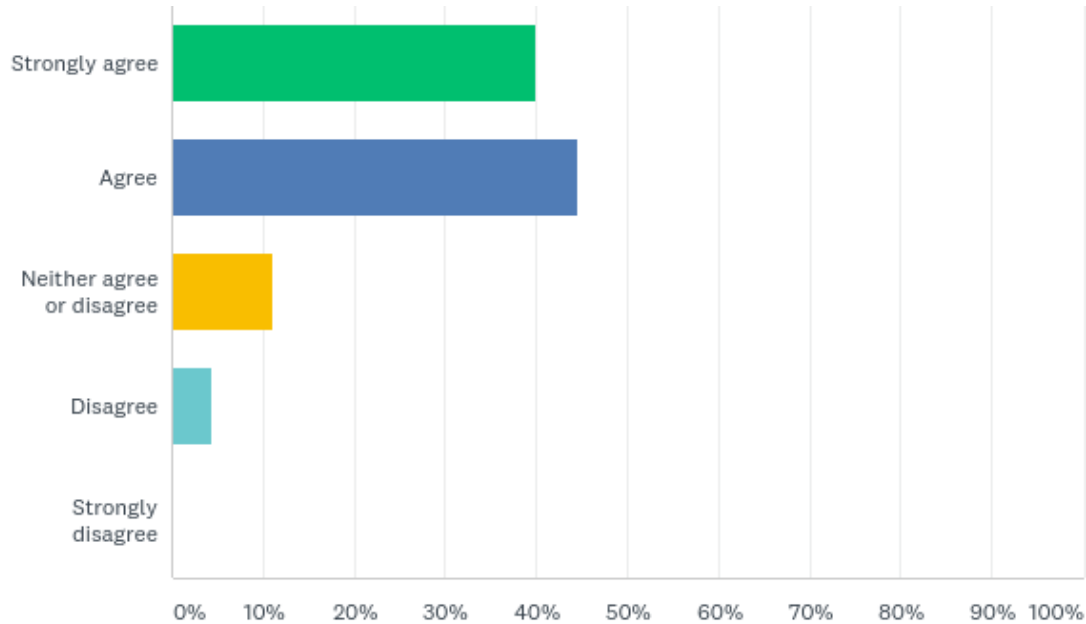
Answered: 232 Skipped: 1





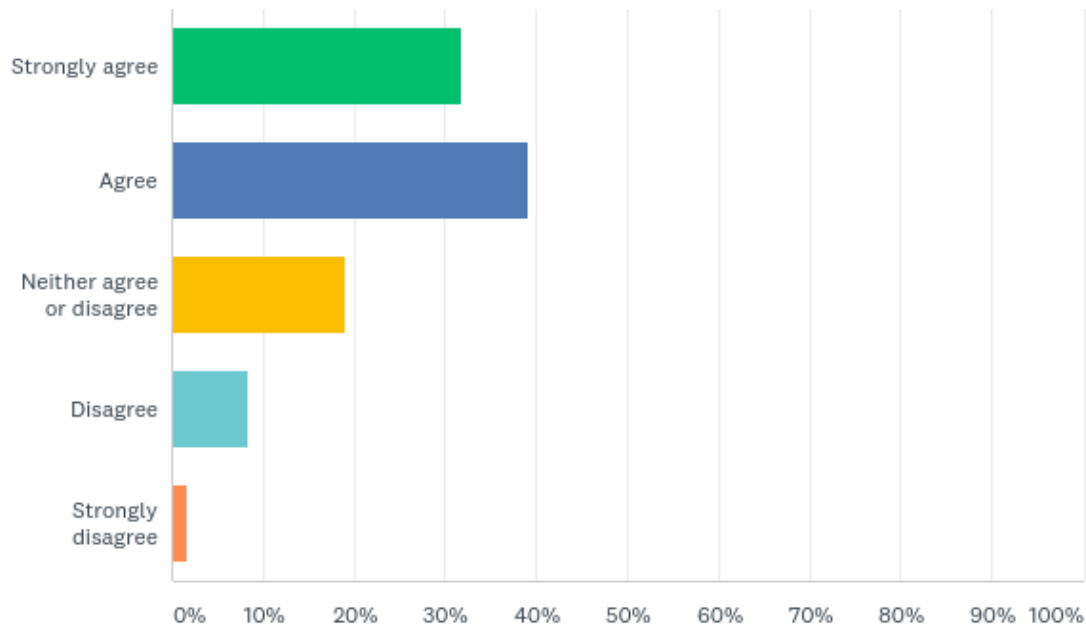
## Q7: The staff at Hermitage make sure the pupils are well behaved.

Answered: 233 Skipped: 0



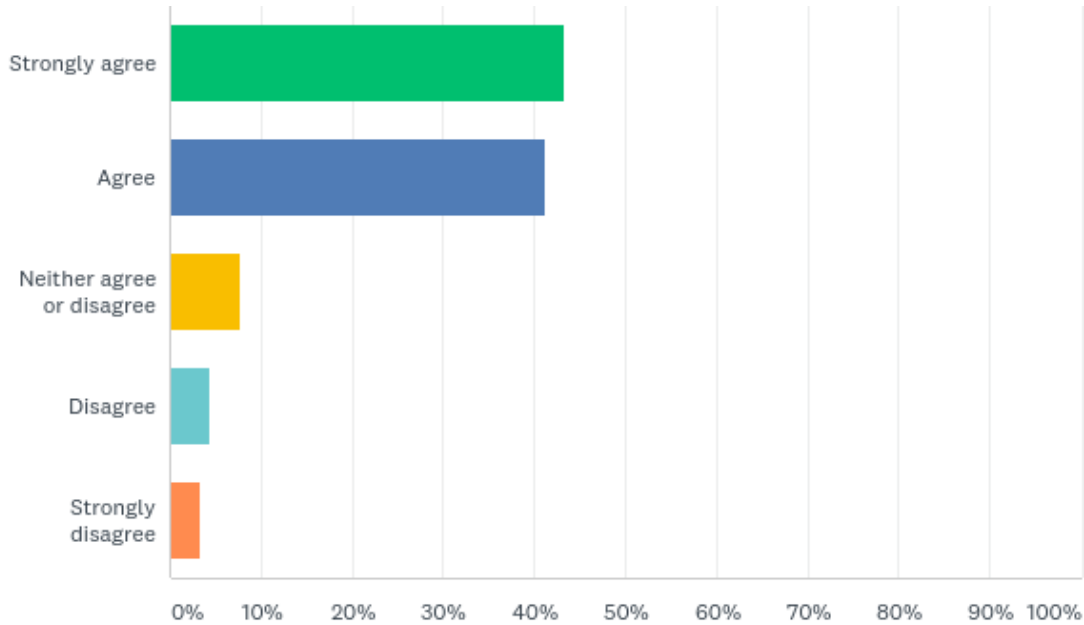
## Q8: The school deals effectively with bullying (deliberate and repeated unkind behaviour).

Answered: 227 Skipped: 6



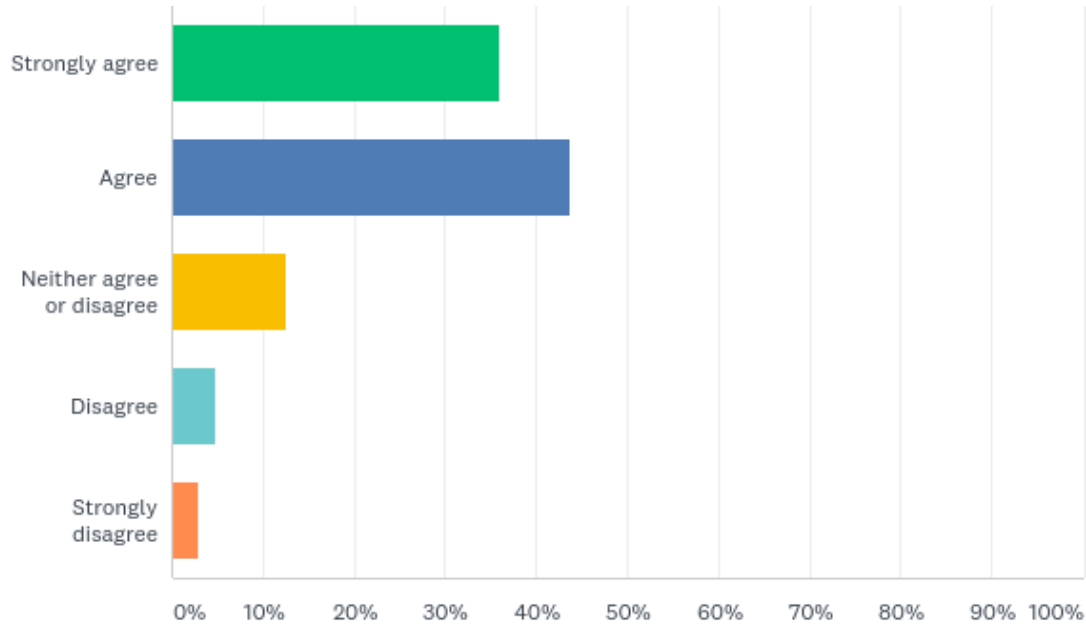
## Q9: Hermitage is well led and managed.

Answered: 233 Skipped: 0



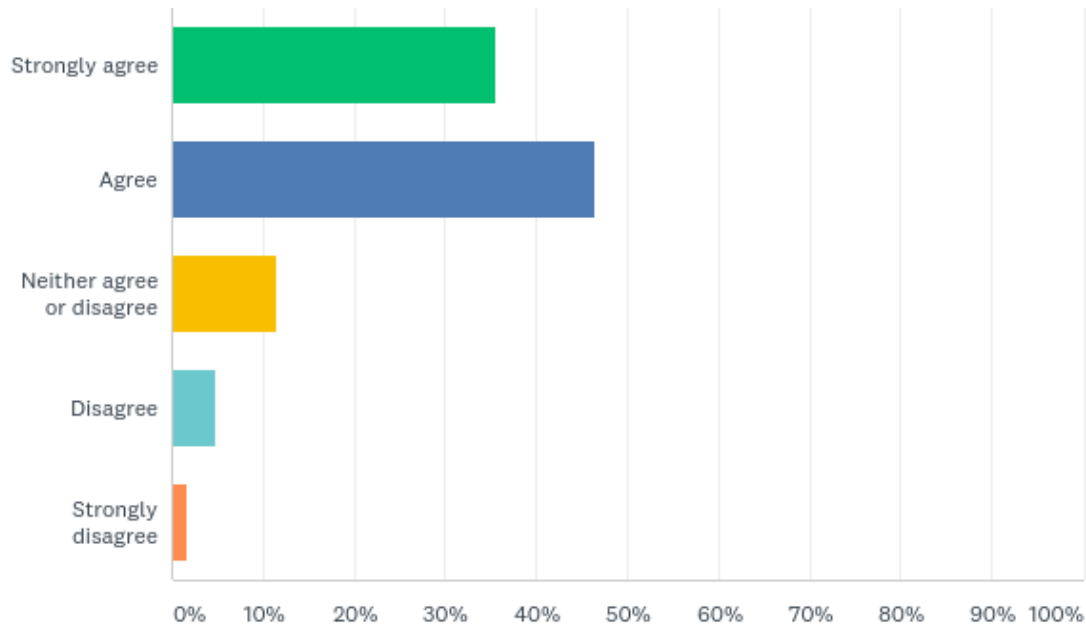
## Q10: The school responds well to any concerns I raise.

Answered: 231 Skipped: 2



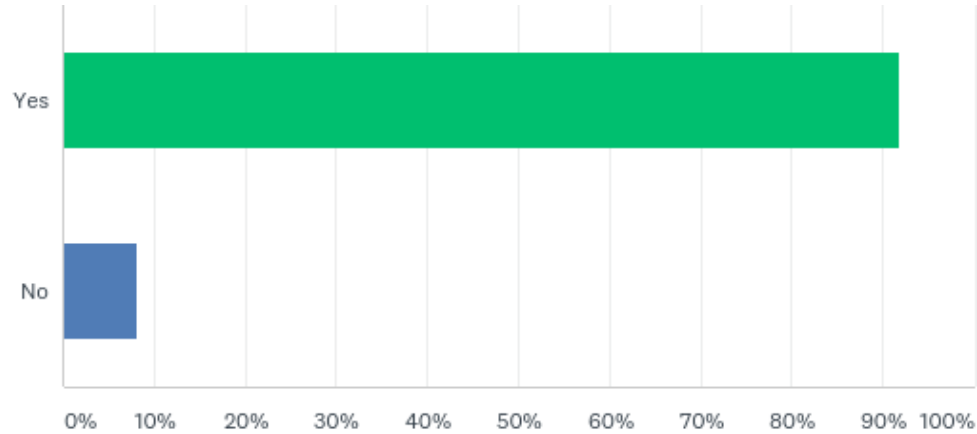
# Q11: I receive valuable information from the school about my child's progress.

Answered: 233 Skipped: 0



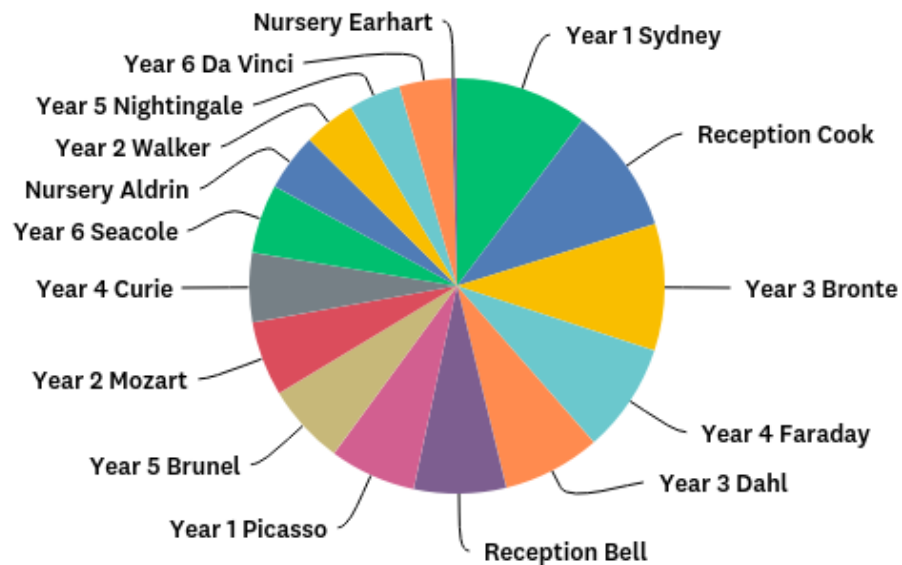
## Q12: Would you recommend Hermitage to another parent/carer?

Answered: 231 Skipped: 2



## Q13: Please tell us what class your child is in.

Answered: 223 Skipped: 10



# Comments

## Notice of events:

Some parents feel that not enough notice is given for events.

*We will increase the fortnight ahead to be a month ahead.*

## An opportunity to be heard:

Some parents have expressed that if they have an issue with the school, there is no avenue to voice this.

*We will introduce a termly parents' open forum*

## Working Parents:

Some parents have requested that events such as Show and Share are held outside working hours to accommodate working parents. *This is a difficult request to meet as staff have external commitments.*

## Communication:

New parents would like more information on events as they are often attending for the first time.

*We will bear this in mind.*

## Breakfast/ After School Care:

Parents would like more spaces available.

*We have capped our numbers at 45. We feel that if we increase this number, the quality of care might be compromised.*

## Feedback:

Parents have requested more feedback on how their child is performing in school.

*Unfortunately, providing regular feedback for the class is time-consuming for the teacher. This time is better spent planning and resourcing lessons. If there is an issue, the class teacher will contact you and you are always welcome to make an appointment to discuss progress.*

## Homework:

Some parents would like more homework, some would like less; there is no easy solution! Parents would like feedback on homework. *We realise we need to share with parents our rationale on homework so that you understand why it is not marked.*